

PETER & PAUL'S GIFTS RESPONSE TO COVID-19

We hope you are trying to find a little light during these trying times in Toronto and in the World. At this time, more than ever, the well being of our clients, recipients, employees and community are the utmost importance to us.

In regards to the new protocols mandated by the government and what have become our new social norms, we have implemented new policies within our facility and delivery service as we stay open for regular business to serve you and our community.

In our Facility:

- We have increased our regular cleaning schedule and upgraded our cleaning supplies to professional grade disinfectants, cleaning the regular touch points on a daily basis.
- Most of our employees that can, are working from home.
- The employees that work in our building are required to practice physical distancing which includes one person per office, taking individual lunch breaks and calling/emailing communications to each other instead of face to face.

Our Delivery Service:

- We have implemented a "Leave at Door" delivery policy. The parcel will be left at the door, the recipient will be called and doorbell rung, and then the driver will leave the porch.
- We will maintain the same ordering and delivery schedules. Such as:
 - o Orders placed before 10:00am, will be delivered same day for GTA locations and shipped same day for all other destinations.
 - o Orders placed after 10:00am will be delivered next day for GTA locations.
 - o Orders placed before 1:00pm will be shipped same day for out of province destinations.

At this time, our full line of gifts are available, plus we have adjusted our offers to include care packages composed of hearty food items to make a complete meal like dry pasta and tomato sauce. Also, this is the time to send your love with gifts to people celebrating special occasions in isolation to show you care even when you can't be there.

Thank you for your continued patronage and we look to support our community and country as best we can during these uncertain times.

With high hopes and clean hands, we send you hugs from a far!!

The Peter & Paul's Gifts Team